



SAINT JOHN

Small City, Big Heart

Winter Plowing Results and Improvements

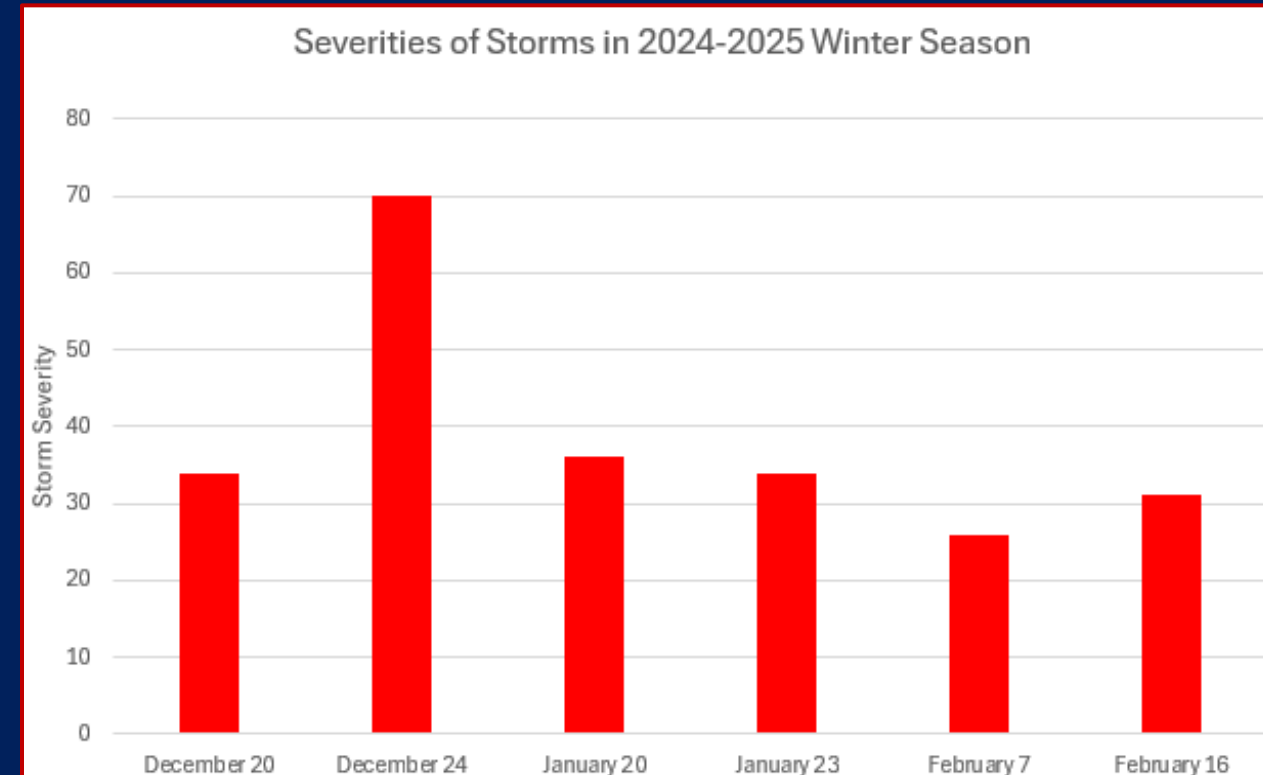
Presentation to Common Council

March 24, 2025



Tougher Winter

- 6 recorded storms, 14 more days of snow, 61 days of -10c
- 3rd most severe storm in past 4 years
 - on Christmas eve/day
- Narrowing streets and sidewalks
- Parking compliance issues
- Ice pellets, rain, freezing temps
- 50-60% of sidewalk plows operating
- Lowering salt stock levels



Parking Impacting Plowing



Illegal parking on one side of
Germain Street



City street plow attempting to
operate between parked vehicles



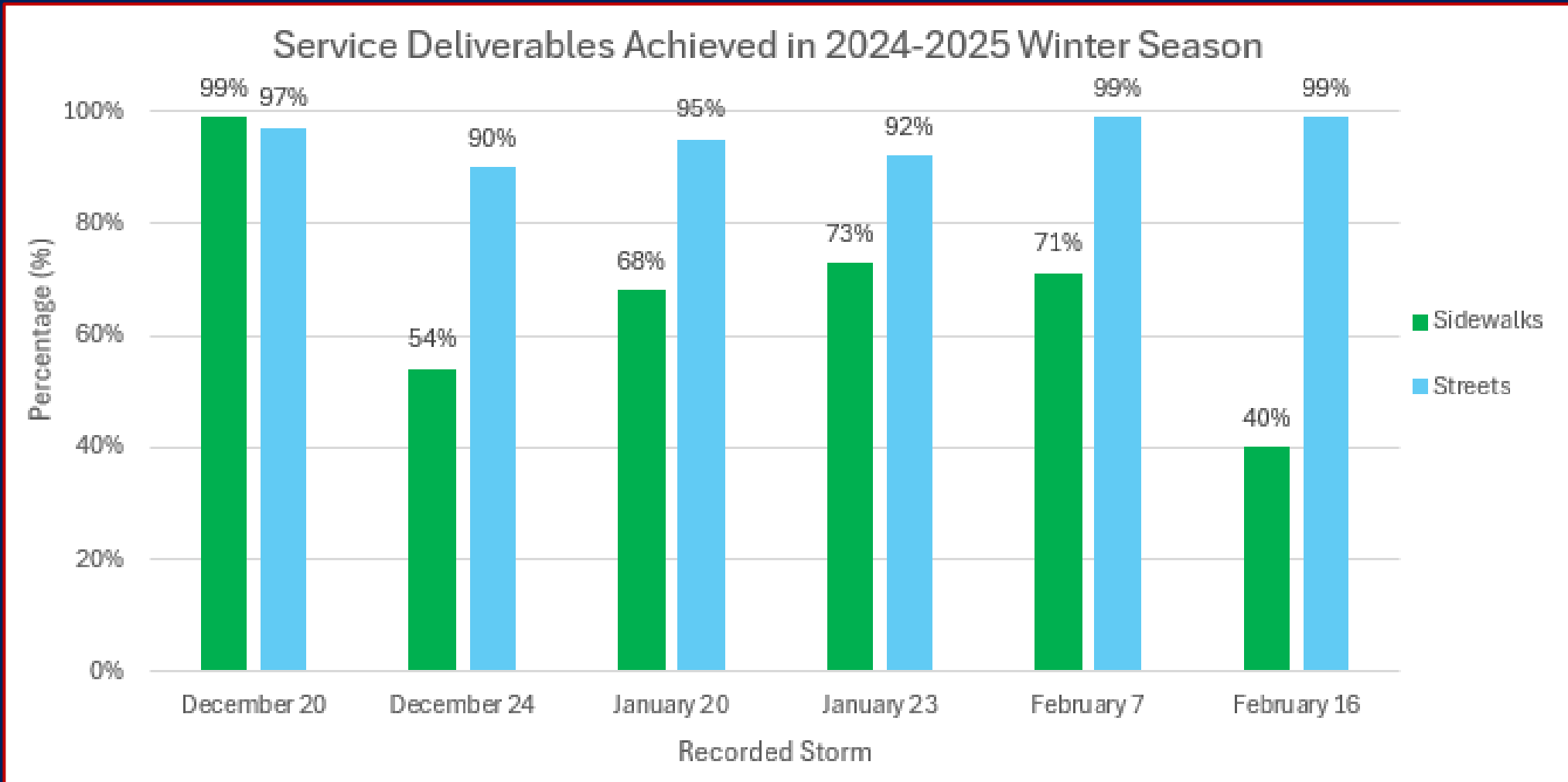
Parking Impacting Plowing



Vehicles parked on sidewalks impacting clearing efforts



Service Levels Impacted





Options to Improve

- Options within control of city staff
- Options requiring support of Common Council



Individual Parking Bans



“Winging” Sidewalks



Plowing sidewalk with smaller sidewalk plow



Plowing sidewalk first with street plow wing



Other Improvements

- Replacing sidewalk plows
- Spare sidewalk plows
- Coordination
- Pre-season focus
- Salt supply contingency
- Salt use reduction
- Increased parking fines / authority





Recommendations

- Investigate adjusting service standards?
- Investigate resource / budget increases?

SERVICE STANDARDS FOR SIDEWALK CONDITIONS

DURING STORM	POST STORM
PRIORITY 1 • Create a basic level of accessibility	PRIORITY 1 • Basic pedestrian passage* within 12 hours • Salt or sand applied within 2 days
PRIORITY 2	PRIORITY 2 • Basic pedestrian passage* within 1 day • Salt or sand applied within 3 days
	PRIORITY 3
	PRIORITY 4 • Basic pedestrian passage* within 3 days • Salt or sand applied within 4 days

*Basic pedestrian passage means the snow has been plowed or blown.

SERVICE STANDARDS FOR ROAD CONDITIONS AFTER A STORM

Within 8 hours	Within 12 hours	Within 2 days	Within 3 days	Within 4 days	Within 8 days
PRIORITY 1 PRIORITY 2 • Roads are passable.	PRIORITY 3 PRIORITY 4 • Roads are passable.	PRIORITY 1 PRIORITY 2 • Snow has been pushed back. • Anti-icing material has been applied.	PRIORITY 3	PRIORITY 4	PRIORITY 6 • Roads are passable.

Roads are serviced and monitored daily. To report any areas of concern, contact our Customer Service Team at 658-4455 or service@saintjohn.ca



www.saintjohn.ca Winter 2024-2025  SAINT JOHN