

To: Mayor and Council of the City of Saint John

Cc: City Manager

Re: Transportation Priorities



Your Worship and Council,

My numerous inquiries and proposals for improved transit service have been dismissed and ignored by Saint John Transit for the last 15 years.

Repeated refusals to comply with the *Right to Information and Protection of Privacy Act* infer that Saint John Transit considers itself above the law. This is not surprising from the publicly funded entity whose primary purpose is to directly service the public but has no customer service policy.

Council's failure to address the illegal actions of Saint John Transit is indicative of the closed door, back room dealings of the "old boys' club decision making strategy" that has driven this city to bankruptcy.

Acknowledgement is the first step to recovery.

Respectfully,

A handwritten signature in black ink, appearing to read "Mary Ellen Carpenter". The signature is stylized with a large, looping flourish at the end.

Mary Ellen Carpenter

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